



## MENDOCINO NEXT GENERATION 9-1-1 PROJECT

### Description

The Mendocino County Next Generation 9-1-1 (NG9-1-1) project consists of three Public Safety Answering Points (PSAPs), Mendocino County Sheriff, Ukiah Police Department and Willits Police Department. Mendocino County has selected an AT&T/microData turnkey, evergreen NG9-1-1 Emergency Services Internet Protocol (IP) network (ESInet) service.

### Background

An IP-enabled network has been identified by the Federal Government and private organizations, such as the National Emergency Number Association (NENA), as the foundation for NG9-1-1. IP technology will lay the groundwork necessary for expanded capabilities including advanced call routing, geographically independent call access, transferring, and back-up among and between PSAPs. In addition, IP technology will enable the 9-1-1 network to support other new and non-voice technologies such as text message, images, data sets, and video in the future.

### Timeline

- September 15, 2010 - Memorandum of Understanding (MOU) was established between the Mendocino PSAPs
- October 16, 2011 - NG9-1-1 Request for Information (RFI) responses received for evaluation
- March 2012 - Vendor demonstrations completed
- April 2013 - Final Pricing Requests received from vendors for desired network based NG9-1-1 solution
- June 2013 - AT&T/microData selected to provide desired solution
- October 2013 - Scope of Work completed

### Project Goal

Establish a network based NG9-1-1 service that allows PSAPs the ability for call takers to take 9-1-1 calls at any workstation within the three PSAP project footprint as well as allowing the PSAPs the ability to use policy based routing to route calls based upon static or dynamic rules defined by the project PSAPs.

### Project Status

- NG9-1-1 network and call handling equipment orders have been placed.
- The CA 9-1-1 Branch continues to work with AT&T on the finalization of the call handling portion of this solution

